GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:4374
ANSWERED ON:16.04.2001
PASSENGER FACILITIES AT AIRPORTS
UMMAREDDY VENKATESWARLU

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Airports Authority of India(AAI) has failed to upgrade passenger facilities at various airports;

(b) if so, the reasons therefor;

(c) whether the AAI propose to ensure that its managements are more visible and active at all airports; and

(d) if so, the details of steps taken by the Government in this regard?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a) & (b):- No, Sir. Passenger facilities at all operational airports/civil enclaves managed and maintained by Airports Authority of India are upgraded on a regular basis depending opon the demand and availability of resources.

(c) & (d):- At all operational airports, Airports Authority of India (AAI) is represented through the office of the Airport Manager located in the Terminal buildings. At International airports, these are operational for24 hours and passenger/other users of the terminal can contact the Airport Manager on duty for any requirement.

In addition, Airport Advisory Committees (AAC) have been constituted for 31 airports.The AAC`s consist of the local Member of Parliament, local MLA, prominentcitizens, local administration/ Municipal Body and Airlines. The Committee meets once every three months to discuss improvements in the services provided at the airports.